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JOSEPH PETRUSKA

EMPLOYMENT

Implementation Engineer **Automatic Data Processing (ADP)** **2013 - Current**

- Engineer, evaluate, integrate, maintain and support software, systems, applications and internal tools.
- Work with internal groups such as development, QA, middleware, web tier, network, security and database groups.
- Deploy production level, client facing software. Responsible for configuration management and implementation of new and major release builds.
- Produce technical documentation and perform other related duties as assigned by senior product engineers.

Geek Squad Service Manager **Geek Squad / Best Buy** **2009 - 2014**

- Develop active business plans to meet determined goals effectively and ahead of schedule.
- Staff, train and continuously develop entire computer repair and automobile installation team, through daily individual meetings and on the spot coaching.
- Devised and implemented initiative to reduce departmental costs associated with testing and repair of defective equipment by over 50%.

Advanced Repair Agent

- Analyze and identify common and obscure computer problems; including faulty hardware, corrupted software and virus infections on all of the leading computer platforms.
- Repair malfunctioning computer equipment, tablets, phones and their associated software.
- Strategized and installed customized working environment including routers, switches, cameras, KVMs, TVs, computer terminals and cabling; promoting a more streamlined, efficient and productive workflow.

Apple Specialist

- Identified and recommended Apple based solutions tailored specifically to client's individual requirements.
- Educated team members to become comfortable and successful in their client presentation and demonstration of a wide variety of computer products.

Network Engineer **Starview Stable** **2006 - 2012**

- Designed and developed company website according to business needs for easy updating. Built with HTML and CSS, backend written in PHP. Leveraged JavaScript to bring end users a richer experience.
- Implemented all hardware and software across three home based offices throughout the United States, including VPNs, routers, personal computers, smart phones and printers.
- Obtained, processed and distributed print and digital media to partners and potential clients.

PROJECTS AND EXPERIENCE

Project Manager / Programmer **NJITList** **2011**

- Developed an electronic marketplace for New Jersey Institute of Technology students to buy, sell, and trade items safely on college campus with fellow students.
- Lead a team of students though all stages of software development life cycle, from concept to completion.
- Identified core needs of service, and implemented features systematically during project's timeline. Completed goals ahead of schedule and under budget.
- Programmed marketplace website in HTML and CSS with PHP and MySQL backend.

Systems Administrator / Manager **Jo3ro** **2003 - 2012**

- Launched private game server hosting over 2000 registered players at peak.
- Managed diverse team of programmers, artists, game administrators, and community moderators.
- Administered and updated Windows 2000/2003/2008 and MSSQL 2000 backend server as necessary.
- Future proofed application servers by shifting physical installation to VM, leveraging resources of ESXi 5.0.
- Constructed website in HTML and PHP. Installed and configured discussion board for game community engagement.
- Designed and built customized game client and FTP patch server for seamless hotfix rollout to clients, tailored specifically for a one of a kind gaming experience.

EDUCATION

Newark, NJ **New Jersey Institute of Technology** **August 2012**

- B.S. in Information Technology with Minor in Business and Multimedia Concentration.
- Coursework: Advanced Internet Applications; Educational Media Design; Image Editing and Photography; Digital Video Production; Game Design; Computer Systems and Networks; WWW Standard.

LANGUAGES AND TECHNOLOGIES

- HTML; PHP; CSS; XML; SQL; SHELL.
- Adobe Suite; LAMP; Apache; TCPIP; Windows; Mac OS; Linux; VMware; Xen; BMC Blade Logic.

AWARDS AND ACHIEVEMENTS

- **AMD VISIONary**: Grand Prize for production of film trailer selected by Robert Rodriguez in international competition.
- **Best Buy Service MVP**: 4 times Customer Service MVP for outstanding client interaction.
- **Google Power Searcher:** Certified Google searcher, with the ability to find just about anything.
- **Nintendo Master:** A Nintendo Certified Master, for all things Nintendo.
- **Top Ranked Results:** Over 19,000 unique hits on my personal website since September 2012.